

Trading any investment aid that can make a profit requires clients to deposit money into their account. Profits can be withdrawn from the online account.

# Deposits and withdrawals are subject to this WD policy as well as generally accepted terms and conditions.

## Deposits

You, the Client, must make all deposits from a source (e.g. one bank account). If you want to start trading, makesure this account is in your country of residence and in your name. To verify the SWIFT confirmation, it must be sent to RISING CRYPTO OFFICIAL LIMITED to verify the money, which will report the origin. If you do not comply with this policy, you may not be allowed to deposit money via bank/bank transfer. If you have not logged in and made a trade from your account within six months ("Inactive Account"), 10% will be deducted monthly from your inactive account ("Inactive Account Fee").

If you, the Client, use Visa Master Cards your account will be insured up to \$20,000.

#### Withdrawal of funds

Under generally accepted AML rules and regulations, withdrawals can only be made through the same bankaccount or credit/debit card you used to deposit.

Unless we have agreed otherwise, withdrawals may only be made in the same currency. Use of Alternative Payment Methods. Withdrawal processing fees and withdrawal processing fees. Thesefees will be deducted from the transferred withdrawn amount. A fee schedule is available at RISING CRYPTO OFFICIAL LIMITED.

Without derogating from the above, RISING CRYPTO OFFICIAL LIMITED may make withdrawals to a different facility than the one used for the deposit, in accordance with anti money laundering regulations.

In addition, when it comes to withdrawals, additional information and documents may be required from the Client.

#### Withdrawal fee

When withdrawing funds, transaction fees in the amount of:

50.00 USD / GBP / EUR for bank transfers; 25.00 USD / GBP / EUR for credit cards plus a processing fee of 10.00 USD / 7.00 EUR / 5.00 GBP; 25.00 USD / GBP / EUR for electronic payments. A fee of 10% of the withdrawal amount will be charged on any withdrawal from an account that does not exceed 200, and/or from accounts that have not been verified.

The minimum payment amount for bank transfers is 250.00 USD / GBP / EUR. The minimum amount by any other means is 100.00 USD / GBP / EUR. Please note that these fees do not include a transaction fee; for example, if a minimum of \$250.00 must be withdrawn via bank transfer, a \$50.00 transaction fee willbe charged.

Fees may vary depending on the processing system and/or bank RISING CRYPTO OFFICIAL LIMITED.

## Non-depositary funds

Funds appearing in the Client's Account, negotiated or voluntary bonuses and incentives, as well as any other amounts not directly deposited, used or derived from trading at the expense of those actually deposited ("Undeposited Funds"). Please note that, unless explicitly stated, Undeposited Funds are not available for withdrawal. Undeposited

Funds may be deposited to a Client's Account on specific occasions (e.g. for technical purposes to close positions or an account in arrears).

Without derogating from the foregoing, bonuses issued to the Client by RISING CRYPTO OFFICIAL LIMITED mayonly be withdrawn if the minimum trading volume of 25 times the amount of the deposit plus the amount issued ("Minimum Trading Volume") is met.

## Typical output processing time

The time it takes for funds to arrive on your credit card or bank account used to deposit funds can be characterized (usually up to five business days). Please note that withdrawals to bank accounts may take longer due to security procedures in place.

Requests are usually processed by RISING CRYPTO OFFICIAL LIMITED within 2-5 business days of receipt. To avoid delays, please review the information carefully before submitting your request. RISING CRYPTO OFFICIAL LIMITED is not responsible for any errors or inaccuracies made by the owner. It will take 3 to 5 business days to process the appropriate withdrawal. RISING CRYPTO OFFICIAL LIMITED has no control over and assumes no responsibility for the Client's credit card issuing company or internal bank procedures. The Client should contact the credit card company or the relevant bank.

Funds are transferred to your credit account after your credit card merchant debits our account. This process can take up to 2-14 business days or longer to reflect on your credit card balance. If you don't have online access your credit card, it should appear in the following details depending on your card's payment cycle.

Please note that any time limits and any additional fees charged by third parties are deducted from the depositor withdrawal, as applicable.

Additional Fees: If the receiving bank uses an intermediary bank to send/receive funds, you may incur additional fees charged by the intermediary bank. These fees are usually charged for the transfer to your bank. RISING CRYPTO OFFICIAL LIMITED does not participate in or control these additional fees. Please check with your financial institution for stable operations.

# Credit / debit cards

For credit card deposits, when you select an account in a card other than the U.S. dollar (USD), your credit card will be charged properly according to the amount deposited and the applicable exchange rate. In addition to the deposit exchange amount, additional additional credit card fees (in such cases you may notice discrepancies between the deposit amount and the amount charged to your credit card). Customers should accept these minor deviations that may occur and will not attempt to refund them.

If you used a credit card to deposit money to make an online trade and decide to cash out your winnings, youmust use the same credit card.

Credit card withdrawals are only for an equal amount of money deposited on each credit card or less. Larger amounts must be transferred to a bank account.

As a rule, we settle transactions.

Additional conditions

Please note that this policy may not be exhaustive, and additional terms and conditions may apply. Pleasenote that any use of the Site and Services is subject to the Terms and Conditions, which may be amended from time to time by RISING CRYPTO OFFICIAL LIMITED at its sole discretion.

For questions with the policy, please contact us at any time.

**Returns and Refunds Policy** 

The policy for the return of funds in order to reduce the financial and legal risks of the Company, as well as to comply with the principles of anti-money laundering and counter-terrorist activities.

The Company has the right to unilaterally block access to the protected client area, suspend trading activity on any accounts belonging to the Trader, cancel the transfer / withdrawal request or make a refund, if the source of funds or actions of the Client are contrary to anti-money laundering and anti-terrorist financing policy.

The company does not cancel trades, so the company does not cancel trades, so that within one month from the date of deposit no trades have been recorded trade transactions.

The company has the right for certain objective reasons and, if necessary, has a current refund received through any payment system, including credit / debit cards. In addition, refunds will be made to e-wallets and bank details.

The Company reserves the right to act within this document, without prior notice to the Customer. All direct or indirect losses; costs associated with the transfer of funds shall be reimbursed to the Company from the Client's funds.

When funding a trading account by any card (e.g. credit card, debit card,

prepaid card) the Client agrees not to request the bank to return the payment, which has already been credited to the account or supplier. credit / debit bank card. Any such attempt will be considered by the Company as a violation of the Terms of Service, for which the Client may be held liable in accordance with national law. If the Company still performs the reverse transactions, we reserve the right to block access to the protected client area, freeze the current balance of the Client and send the funds back to the Client's account after payment of all services and fees.

#### Currency

Your Account may consist of different currencies. They will be subject to the following conditions:

we accept payments to the Account in different currencies, and any payments due to or from us and any net balances in the Accounts may be accepted for settlement; the Account is maintained in U.S. dollars, euros or pounds sterling ("Base Currencies"), and any other currency will be converted at the exchange rate in effect at the time of conversion ("Exchange Rate"); if Client sends funds in a currency other than the Account Currency, we will apply an exchange rate at our discretion.